

UWTSD SU

What we have been up to and some reflections on working with Student Representatives.



**Undeb
Myfyrwyr**
PCYDDS

UWTSD
**Students'
Union**

What have we been up to?

Voice

- The 2022 Student Written Submission for the QAA's Quality Enhancement Review
- Expanded Training Offer to our Student Representatives.

Advice

- Twice as many students accessing and using our service from this time last year.

Opportunities

- Introduction of 'Skills Week' targeted at our mature student population.

What have we been up to? - Voice

The 2022 Student Written Submission for the QAA's Quality Enhancement Review

What was involved:

- Analysis of Student feedback and satisfaction data collected between 2016 and 2021.
- NSS, PTES, PRES and University Pulse Survey.
- Focus Groups held with Students.
- Consultation on Submission with Student Voice Reps and Student Councillors.

Introductory Video For Students



The Student Written Submission



Student Written Submission
for the 2022 QAA Quality
Enhancement Review

The Student Academic
Experience at UWTSD

Dec 2021



What have we been up to? - Voice

The 2022 Student Written Submission for the QAA's Quality Enhancement Review

Some of our Key findings:

- Graduate Attributes Modules - Assignments & Course Learning Objectives.
- Closing the feedback loop
- Awareness of SU Advice Service Support
- Access to Physical Resources
- Communication

What have we been up to? - Voice

The 2022 Student Written Submission for the QAA's Quality Enhancement Review

Reflections on working with Reps and how we can make the most of it?

From the Perspective of the Union:

- Communication and Training in understanding where they fit within the system and the tools and techniques available to them

From the perspective of the University:

- The biggest challenge a Course Rep faces is having the wider class engage with them.

What have we been up to? - Voice

Expanded Training Offer to our Student Representatives.

New set of Training Sessions

- Course Rep Fundamentals - Essential
- Getting Organised
- Being a Representative
- Enguaging with students



Representation



What have we been up to? - Advice and Opportunities

Twice as many students accessing and using our service from this time last year.

- Campaigns run related to Academic Misconduct, Academic Appeals and Mitigating Circumstances.
- Clearer communication of how to access us and our role.

Introduction of 'Skills Week' targeted at our mature student population.

- A weeklong series of events on our London and Birmingham Campuses.
- Guest Speakers, Information Sessions and Workshops



For more info, please contact:

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